Return Merchandise Authorization Form

Instructions - please read first

Step 1
Fill in this form, print it out and sign it.

Note: In case you are returning goods from multiple sales orders, please do not forget to add the original invoice number to the “Invoice Reference” column for each product you are returning.

Step 2
Scan the signed form and send it to your Sensoneo contact person (sales or project manager) along with the dimensions (length x width x height in centimetres) and weight (in kilograms) of the package you are returning. In case you do not have your Sensoneo contact person details, please send it to info@sensoneo.com.

Step 3
Put the original signed form along with a copy of the original Invoice inside the package with the goods you are returning. Otherwise, we will not be able to process the return.

Step 4
Send clean goods to Marian Hudcovic, Sensoneo, Stare Grunty 12, 841 04 Bratislava, Slovakia. Contact person for delivery: Michal Barkoci, +421948857904, michal.barkoci@sensoneo.com

<table>
<thead>
<tr>
<th>Customer Details</th>
<th>Delivery Address</th>
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<tbody>
<tr>
<td>Company name</td>
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<td>Street, No.</td>
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<td>VAT</td>
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<td>Purchase details</td>
<td>Responsible person for return</td>
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<tr>
<td>Invoice number</td>
<td>Name</td>
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<tr>
<td>Invoice date</td>
<td>Phone number</td>
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<td></td>
<td>Email address</td>
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</table>
List of claimed products

<table>
<thead>
<tr>
<th>No.</th>
<th>Product Name</th>
<th>Product ID</th>
<th>Problem Description</th>
<th>Invoice Reference</th>
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<tbody>
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<td>1</td>
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If this table is not sufficient to list all the items, please send us the whole list of claimed goods as an attachment. For every item, please state Product Name, Product ID, Unit price listed on the invoice and a description of the problem.

Date and place

Name and Signature of the responsible person